



INFINITE SHADE . INFINITE DESIGNS . INFINITE POSSIBILITIES

INFINITY CANOPY LIMITED WARRANTY

The obligations of Infinity Canopy, INC for this product are limited to the terms set forth below: Infinity Canopy Inc. ("IC") warrants its Infinity Canopy® products against defects in materials and workmanship under normal and proper use within the specified period of coverage below ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, IC will either:

- (1) repair the hardware or fabric parts defect at no charge or
- (2) replace with equivalent new hardware or fabric parts.

A replacement hardware or fabric part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a hardware or fabric part is exchanged, any replacement item becomes your property and the replaced item becomes IC's property and must be returned to IC upon request. Parts provided by IC in fulfillment of its warranty obligation must be used in products for which warranty service is claimed.

COMPONENT WARRANTY PERIODS

Hardware Parts – Five (5) year limited warranty from date of original purchase: Hardware includes all stainless steel, extruded and non-fabric parts used in the construction of Infinity Canopy; not to include the fabric and accessories.

Fabric Parts – Five (5) year warranty from date of original purchase: Fabric includes all Phifertex® and Sunbrella® fabric used in Infinity Canopy.

OBTAINING REPLACEMENT PARTS UNDER WARRANTY

To file a claim please contact us directly by phone 844-4-CANOPY or send an email to helpdesk@infinitycanopy.com. You must provide proof of purchase and pictures of the defect as required and instructed by our technicians. Failure to comply with our instructions and requests can result in denial of your claim.

EXCLUSIONS AND LIMITATIONS

IC assumes no liability for damage to the canopy system and/or component parts caused during installation, reinstallation, service, or failure to adhere installation and use procedures, as set forth in the IC installation manual.

IC is not responsible for damage to any structure to which the canopy is installed or attached, or to property or items located above, below or near the canopy. This limited warranty does not cover installation, damage from acts of God, ice, snow, hail, high winds, vandalism, failure to keep the fabrics clean, neglect or improper use. This limited warranty does not cover frame degradation due to salt (corrosion, oxidation, or rust).

IC does not provide repairs of the canopy or installation of replacement parts or cover any related costs by third parties.